

Refund Policy

QuickBooksEnterpriseNumber accords you 30-day money back guarantee when you buy our services. If you are, for any reason, not satisfied with your purchase, we have a refund policy for you. We provide services to the customers every day and have thousands of satisfied customers worldwide, and our support is second to none. That is why we can afford to back our services with this special guarantee. To request a refund, you need to contact us with your complete purchase details within thirty (30) days of your purchase. Please include your order number (sent to you via email after payment) and optionally tell us why you're requesting a refund – we take customer feedback very seriously and use it to constantly improve our products and quality of service.

At QuickBooksEnterpriseNumber, our main objective is to ensure complete satisfaction with your purchase. If, for any reason, you are dissatisfied with our services, you can unsubscribe within 30 days of purchase date. You have the option of exchanging the services or receiving a refund for the full amount of the service subscribed. Refunds on unsubscribed services will be issued in the same payment form as tendered at the time of subscription. If the payment was made by credit card, once we confirm the cancellation of your services we will credit your account. Please allow 7-10 days for a credit to appear on your credit card statement. If payment was made by check, the refund check will be issued after 10 business days from the date of subscription. However, after 30 days of purchase of Plan, no refund shall be made by QuickBooksEnterpriseNumber.

* Full refund is guaranteed if the issue is reported within 24 hours and if the issue remains unresolved by the support team (except data recovery, password recovery, data loss issues etc.).

* Annual Support subscription is 12 months commitment.

* If the customer cancels the services before 12 months, then refund would be on pro-rata basis.

Please read all conditions below. If conditions are not met, QuickBooksEnterpriseNumber reserves the right to refuse the return or to charge a restocking fee.

For incident based plans, you will be eligible for refund when any of the following criterions are met:

You have all the prerequisites which were required to resolve the problem and issue was not resolved till the time account was active.

- The issue is out of scope for the particular plan

- 15 days have not passed after the issue was last worked upon by an QuickBooksEnterpriseNumber technician
- Within 24 hours full refund if issue not resolved except data recovery/Password removal/Data Loss etc.
- Annual support subscription is 12 months commitment.
- If customer would like to cancel services before 12 months then refund would be on pro-rata basis.

Payment Policy

Services against any Plan Order will be available once you have made payment for services according to the requirements of the corresponding Plan Order. QuickBooksEnterpriseNumber has no obligation to render Services under any plan if the payments as required under any Plan Order have not been made.

You understand that certain plans may have fee including, but not limited to "Service Fee" and/or "Activation Fee and/or QuickBooksEnterpriseNumber License Fee" payable either on an annual basis ("Annual Payment Plan") or on a monthly basis ("Recurring Payment Plan"). Subject to the applicable Term Plan, all payments under the Annual Plan shall be made upfront at time of commencement of the subscription cycle. For payments under the Recurring Payment Plan, all payments fees shall be made in advance apart from the monthly installments of the Service Fee, payable over a one (1) year payment term. You shall be charged an additional non-refundable Activation Fee at the time of registration, as specified in the Plan Order. The fee (including Activation Fee/QuickBooksEnterpriseNumber License Fee) can be refunded as per the provisions of Refund specified herein. All fee under this clause or a relevant Plan Order, is payable at the time of commencement of the Plan.

When you purchased the Service, you agreed to a specific price and plan, where such plan maybe for a different duration ("Term Plan"). Plans can also have QuickBooksEnterpriseNumber License fees.

QuickBooksEnterpriseNumber License fees will be paid along with the Service Fee and shall remain valid for a period of 5 years from the date of subscription. While opting for an Upgrade of your services, you need to pay as per the terms of the Upgrade offer. All terms of Service Fee and/or any other fee payable under any mode of payment for a Subscription shall be set forth in the applicable Plan Order. Similarly, some plans may offer a discount on the Service if you sign up for other QuickBooksEnterpriseNumber services ("Bundle Discount"). You agree to maintain your Service and the bundled services for the applicable term. If you signed up for a Term Plan or a Bundle Discount, the price available with those plans

is valid until one of the following occurs: (1) the Term Plan expires; (2) you drop one of the QuickBooksEnterpriseNumber services you were required to purchase to receive the special rate as notified to QuickBooksEnterpriseNumber; or (3) You terminate the agreement/ Plan before the expiry of the relevant term.

Credit Card Billing

For credit card billing purpose you may be asked to provide the credit card number from a card issuer that we accept in order to activate your Service. You hereby authorize QuickBooksEnterpriseNumber to charge and/or place a hold on your credit card with respect to any unpaid charges for Services or any related equipment. You authorize the issuer of the credit card to pay any amounts described herein without requiring a signed receipt, and you agree that these charges are to be accepted as authorization to the issuer of the credit card to pay any amounts described herein without requiring a signed receipt, and you agree that these charges are to be accepted as authorization to the issuer of the credit card to pay all such amounts. You authorize QuickBooksEnterpriseNumber and/or any other company who bills products or services, or acts as billing agent for QuickBooksEnterpriseNumber to continue to attempt to charge and/or place holds with respect to all sums described herein, or any portion thereof, to your credit card until such amounts are paid in full. You agree to provide QuickBooksEnterpriseNumber with updated credit card information upon QuickBooksEnterpriseNumber's request and any time the information you previously provided is no longer valid. You acknowledge and agree that neither QuickBooksEnterpriseNumber nor any QuickBooksEnterpriseNumber affiliated company will have any liability whatsoever for any non-sufficient funds or other charges incurred by you as a result of such attempts to charge, and/or place holds on, your credit card. If you mistakenly provide a debit card number, instead of a credit card number, you authorize all charges described herein to be applied to such debit card unless and until you provide a credit card number. In the event you are enrolled, or later enroll, in an automatic payment or electronic funds transfer plan, you agree that all sums described herein may be charged, at QuickBooksEnterpriseNumber's option, to the account number provided for such automatic payment or electronic funds transfer plan. When payment is made by credit card or debit card, payment will also be subject to the terms and conditions established by the credit or debit card issuer. If charges cannot be processed through your credit card, or if your bank draft or electronic funds transfer is returned for insufficient funds, we will charge you an additional \$15.00.

Renewal Policy/Upgrade Policy

You agree and acknowledge that your subscription under the plan will be renewed for the same period as mentioned in your plan.

However, a plan and/or an antivirus or/a warranty purchased from QuickBooksEnterpriseNumber needs to be renewed. Before the expiry of the subscription you need to email or call the customer care executives for the renewal of your plan providing entire details of your subscription. Your credit card, which was used in paying for the original Plan or any other purchase from us will be charged with the amount of the then prevailing subscription charges as per the payment option that you selected at the time of registering with QuickBooksEnterpriseNumber. In some cases, QuickBooksEnterpriseNumber may offer upgrade offers to you. Upon your acceptance of such upgrade offer, your credit card, which was used in paying for the original Plan or any other purchase from us, will be charged with the amount mentioned in the Upgrade Offer.

If you would like to opt out of the Auto Renewal, please call us at +1844 640 1481 and speak with one of our customer service representative at least 30 days prior to your subscription end date to discontinue your service or write to us at support@QuickBooksEnterpriseNumber.support